

Amigo Quality

Volume 38 Number 4

Welcome to the January 2018 issue of the Newsletter, your local provider of information and learning opportunities related to quality professionals.

Membership Meeting

DATE: Wednesday, Jan 17, 2018

SCHEDULED TIME: 6:30 P.M to 8:00 PM

LOCATION: UTEP, Union Building, Room 312 "University Suite", 351 W. University Ave.

SPEAKER: Ricardo Blazquez

BIO: Ricardo R. Blazquez was the Executive Director of the Center for Inter-American and Border Studies of the University of Texas at El Paso. He obtained a Bachelor's Degree in Sociology and History from DePaul University and a Masters in Management Degree from the Kellogg School of Management at Northwestern University. Ricardo has over 25 years of experience in industry, with well over 15 years as an executive with General Motors. He won the Alfred P. Sloan Fellowship in 1984 for study at Northwestern. He has led units of General Motors with sales of \$450 million a year to \$14 billion a year. He was also Director of Small Vehicle Manufacturing for General Motors as well as Global Director of Vehicle Sensor Development. Ricardo also held the position of Global Director of Quality for the Chassis Group of General Motors. He has worked in six countries on his assignments with General Motors. While leading his units of responsibility, the teams that Ricardo worked with won several major Industry Awards, such as the J.D. Power Award for Quality in 2001 and in 2002. In 1993 he was named by GM as their key executive to New Mexico State University and to the Society of Hispanic Engineers, the Mexican American Engineering and Scientist Society and to several other key organizations. In 1984 he was awarded a commendation by President Reagan for his volunteer work. From 1990 to 1998 he was a member of the President's Council of the Southern Poverty Law Center, Ricardo led the development of the First Museum of Mexican Archaeology to be developed on a GM industrial site, while Managing Director of GM's Mexican Interior Operations in 1995. In 1998 he was awarded the Professional National Achievement Award from HENAAC. For his volunteer work with the National Black MBA Association, he was given Lifetime Membership in 1998. His Keynote Address to the Mexican-American Engineering and Scientist Society in San Antonio in 1999 was subsequently published. In 2009 he was appointed by the Secretary of Commerce to the Border District Export Council.

TOPIC: 2018 Global Turning Point

Leadership Council Meeting

Saturday, Feb 10, 2017 from 9:00 AM - 12:00 PM

Dish Network Conference Room

1285 Joe Battle Blvd 79936

THE CHAIR SPEAKS

SERGIO R. VEGA

Greetings to all our Quality Professionals!

Happy New Year! I hope that everyone had and enjoyable and safe Holiday Season and that you are as excited as I am for an even better 2018. I feel that we had a very successful and productive year in 2017 and I am very excited for all the things that we can accomplish this coming year as well.

So let's see what happened since our last newsletter in 2017. In the month of November we had our first attempt to have our General Membership Meeting at UTEP. Thanks to Ricardo Blazquez he was able to reach out to the UTEP students so that they could attend our monthly meetings, and even though we had some members and guests that could not find the room, we had the best attendance of any meeting during the year. Our Guest Speaker was Keith Fong and he had an awesome presentation, "The Way of the Quality Warrior", that we all thoroughly enjoyed.



Here is the appreciation recognition given to Keith



Here is the appreciation recognition given to Ricardo

Also, during the month of December we had our Christmas Dinner at Carlos & Mickey's and also enjoyed some fine Mexican food. This event was also very well attended and we want to thank everyone for joining us this year. We took advantage of this occasion to present Brenda McBride with an Appreciation Award for her many years of service to our local section. On behalf of all the Members from our local section, Thank You very much Brenda for all your hard work throughout the years!



Here is the appreciation award given to Brenda

I would also like to welcome our new Officers for 2018: Rebecca Diaz is our new Treasurer, Evaristo Campos Torres is our new Vice Chair and Keith Fong is our new Secretary. I would like to thank our past Vice Chair, Jose Luis Torres, and our past Secretary, Mark Aldred for all their hard work and support during the past years. As well a special Thank You to Keith Fong for taking care of our section finances and preparing Rebecca for a smooth transition this year.

And finally, we are very excited to announce that once again Ricardo Blazquez will be out Guest Speaker for this month and his topic will be "2018 Global Turning Point". I hope that all of you can join us and extend the invitation to as many people as you can.

See you at the meeting on Wednesday, Jan. 17.

Sincerely yours,

Sergio R. Vega

Chair, ASQ Greater El Paso Section 1401

AUTOMOTIVE SECTION

HECTOR LUGO

Thank you to all for their input on this exciting automotive section. Elon Musk recently announced Tesla's entry into the battery-electric trucking industry, but questions remain as to whether the truck's performance is realistic.

Semi-truck companies have been trying for quite some time to cut fuel costs and chase the zero-emission dream using hybrid technologies. But, developments in electric-truck technologies are finally making headway in that direction, improving the chances of making these trucks viable from a business perspective.

At the unveiling of the Tesla Semi, Musk tried to give the impression that the technology for electric trucks has arrived and is ready to be commercialized. As usual, he delivered a great presentation of his new electric-truck project. It was announced that the Semi-truck, featuring a 500-mile range, would be able to accelerate from 0 to 60 mph in just 20 seconds while hauling 80,000 lbs.

See you at the meeting!

EDUCATION SECTION

KIM PRIES

How do we define "perfection?" Most people will take it to mean "flawless"; however, in Latin the meaning of the word more closely approximates to "completed" or "fully realized." Hence, it is possible to achieve perfection!

The word "quality" has some of the same issues. The word is derived from a Latin word that means "of what kind." For example, a color is a quality. In modern times, we have transformed the word to mean a reduction in the *quantity* of defects. These are clearly not the same meanings, yet this is how we use the words in our business. Just for grins, we might note the transformation from quantity -> quality -> quantity was a central concept in dialectical materialism (Engels, Lenin, et al.)!!!! I suspect that is a place we don't want to go.

"Statistical process control" is another confusing set of words. Are we controlling the process (**no**) or are we determining whether it is in control (**yes**)? In fact, SPC is not so helpful until we are in control, when we can determine special cause and common cause (more confusing words!). How about "random cause" and "assignable cause?"

Check it out!

MANAGEMENT SYSTEMS

ALFONSO ENRIQUEZ

We celebrated the World Month of Quality at Global Enterprises El Paso. Hector Lugo explained to workers the importance of 8D. Jose Luis Torres explained variation to the workers.





A group of Supervisors attended the Juarez International forum for Quality.





We followed Glenn Walters advice: "be happy at work." Glenn made all the audience stand up and have fun as he has done in the World Conference in Quality where he has been the keynote speaker.

RE-CERTIFYING AND ASQ CERTIFICATIONS

STEVEN SCHAFER

Out of a total of 6 member(s) whose certifications expired December 2016, 1 lost their certifications.

Out of a total of 8 member(s) whose certifications will expire June 2017, 1 will lose their certifications if they do not re-certify by the end of December 2017, 0 member(s) re-certifications are being processed and 7 member(s) completed their recertifications.

Out of a total of 8 member(s) whose certifications will expire December 2017, 7 will lose their certifications if they do not re-certify by the end of June 2018, 0 member(s) re-certifications are being processed and 1 member(s) completed their recertifications.

Members can re-certify early! As long as you have enough points you can recertify as early as six months before your certification expires. Your Certifications will be extended 3 years beyond the certification expiration date you currently have for your certification, so you don't lose anything by re-certifying early. Remember, you can only claim points that you have accumulated up to the time you submit and these points need to be collected during your 3 year certification period. Out of a total of 8 member(s) whose certifications will expire June 2018, 8 will lose their certifications if they do not re-certify by the end of December 2018, 0 member(s) re-certifications are being processed and 0 member(s) completed their re-certifications.

If anyone has questions on how to re-certify to extend their ASQ Certifications and/or how to synchronize them if they have more than one, please let me know. Recertifying by exam costs more and is a lot more difficult than re-certifying through the accumulation of RU points. You can reach me, the Re-Certification Chair, at 915-241-

4780 or (501) 615-8170. Please leave a message on the answering machine if no one answers and I will call back you as soon as I can. You can also reach me via the Internet at spikeguate@sbcglobal.net. I am ready to help with any questions you might have about Re-Certifying or about any ASQ Certifications you might have, call me. The Re-Certification Journal is at the following link and will guide you in the recertification process https://asq.org/cert/recertification

When re-certifying, <u>always get the most recent Re-certification Journal</u> <u>information</u>. The lasted Re-Certification Journal is April 2017. For ASQ members the fee for one certification is \$69.00 and for two or more \$89.00; for non-members the fee for one \$109.00 and for two or more \$109.00 each).

Members who <u>renew their membership early online</u> will receive a <u>coupon code</u>: RCRT in which \$69.00 will be deducted off their recert fees.

Projected Events						
2018	Month	Date	Day	Event	Location	
	Jan	13	Saturday	Leadership Committee Meeting	United Blood Services	
					424 S. Mesa Hills Dr.	
	Jan	17	Wednesday	General Membership Meeting	UTEP, Union Building, Room 312	
					"University Suite"	
					351 W. University Ave.	
	Feb	10	Saturday	Leadership Committee Meeting	Dish Network Conference Room	
					1285 Joe Battle Blvd 79936	
	Feb	21	Wednesday	General Membership Meeting	UTEP, Union Building	
					351 W. University Ave.	
	Mar	10	Saturday	Leadership Committee Meeting	Dish Network Conference Room	
					1285 Joe Battle Blvd 79936	
	Mar	21	Wednesday	General Membership Meeting	UTEP, Union Building	
					351 W. University Ave.	

2018 Officers/Committee Chairs					
Chair: Sergio R. Vega	Internet Liaison: Jack Vaughn				
Work Phone: (915) 860-6257	Home Phone: (915) 594-6662				
Cell Phone: (915) 276-1130	Cell Phone: (915) 549-2014				
e-Mail: sergio.vega@dish.com	e-Mail: <u>ivaughn@utep.edu</u>				
Vice Chair: Evaristo Campos Torres Cell Phone: (915) 929-3142 e-Mail: evarito.campostorre@dish.com	Newsletter: Kim Pries Home: (915) 525-1724 e-Mail: <u>jpries1@elp.rr.com</u> or <u>khpries@gmail.com</u>				
Treasurer: Rebecca Diaz	Publicity Chair: Fernando Urbina				
Mobile Phone: (915) 321-0279	Phone: (915) 845-7700				
e-Mail: <u>rbkgomez@yahoo.com</u>	e-Mail: furbina@sewsus.com				
Secretary: Keith Fong	Refresher Classes/Workshops Chair: Hector Lugo				
Home Phone: (915) 351-7535	Phone: (915) 208-2502				
Work Phone: (915) 612-7147	Home Phone: (915) 581-8091				
e-Mail: fongk@asme.org	e-Mail: h7tetor@hotmail.com				
Membership: Vacant	Business Student Section: Vacant				
Cell Phone:	Cell Phone:				
e-Mail:	e-Mail:				
Nominations Chair: Vacant	Partners In Education: Vacant				
Cell Phone:	Cell Phone:				
e-Mail:	e-Mail:				
Auditing: Vacant Cell Phone: e-Mail:	Asst Newsletter/Recert Chairman: Jack Vaughn Home Phone: (915) 594-6662 Cell Phone: (915) 549-2014 e-Mail: <u>ivaughn@utep.edu</u>				
Education: Alfonso Enriquez	Recertification Chair: Steven Schafer				
Work Phone (915) 231-4571	Home Phone: (915) 241-4780				
e-Mail: <u>alfonso.enriquez@att.net</u>	e-Mail: spikeguate@sbcglobal.net				